



Ayuda Assessment, Training, Consulting and OQ, LLC *NCCER Accredited Training Sponsor and Assessment Center*



Background/Overview: In the Country of Mexico, there is no current requirement for pipeline operators or their contractors to be operator qualified (OQ). However, the oil industry is anticipating a legislative requirement for OQ in the future. In anticipation of this, Corrosión y Protección Ingeniería, while working for Petróleos Mexicanos, began the process of establishing an internal qualification process based on the American Petroleum Institute's task list.



Problem/Challenge: A number of contractors were recommended to Corrosión y Protección Ingeniería. However, the company needed someone who could act quickly, travel and respond to the project needs.



Solution: Ayuda LLC was chosen for its ability to marry the response rates needed, as evidenced by the company's arrival in Mexico City within two days of the first phone call to discuss the project. Ayuda's role was to audit the company's facilities to establish the most common tasks. They worked with the company's operators to evaluate completion of tasks, to train the operators on the process and to conduct a performance evaluation. The project is scheduled to take up to three years. The first project is the initial pilot program and includes up to 60 employees.

Outcome: While the project is ongoing, the results continue to be received positively. Corrosión y Protección Ingeniería is looking forward to the first project ending successfully within the year. "It wasn't easy to find a team like Ayuda's, and I'm sure that's because there are not many like them out there," said Diego M. Martinez de la Escalera, Director of Communications at Corrosión y Protección Ingeniería.